Issued: 20th February 2024

Appleby Town Centre Flood Risk Management Scheme – Doomgate Culvert

United Utilities & Northern Gas Network Utility Diversion Works

(Holme Street & Chapel Street)

Dear Resident,

We are working with various utility providers as there are a number of services which need to be redirected before our works commence. We are writing to inform of you of our upcoming works in the Holme Street/Chapel Street area.

Holme Street diversion (Phase 2)

Water – United Utilities (UU):

Starting Monday 26th February 2024, UU will need to finalise the connections on the recently diverted UU service located in Holme Street. A lane closure is required and there will be temporary traffic management in place.

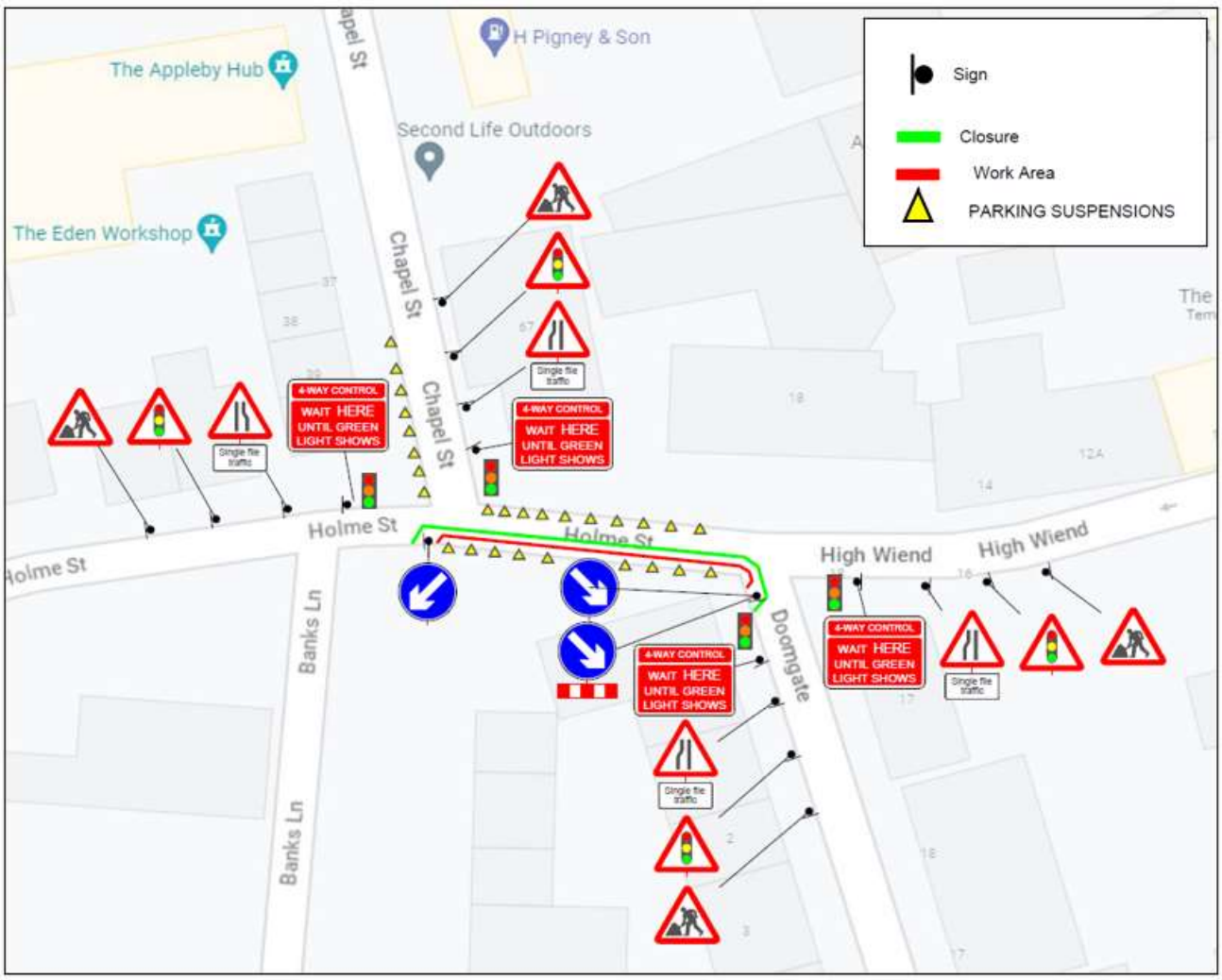
It is anticipated that these works will take approximately 1 week.

Gas – Northern Gas Network (NGN):

Following completion of the UU connections, NGN will complete the diversion of their service in this area. It is anticipated that these works will take approximately 3-4 weeks.

The traffic management will remain in place for the entire duration of these works.

Indicative map of traffic management arrangements for the UU & NGN works in Holme Street:

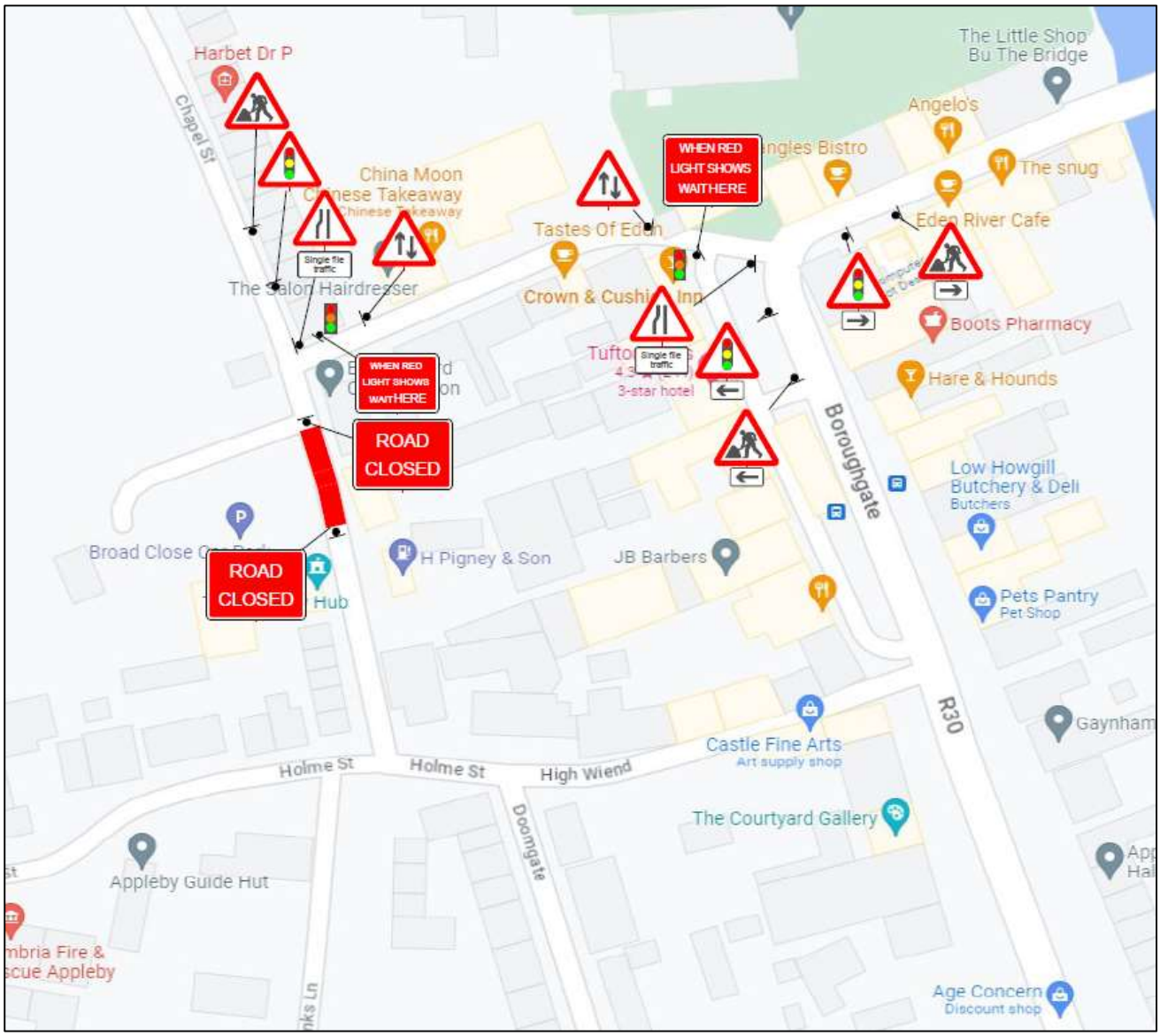


Chapel Street diversion

The utility diversions in Chapel Street are due to commence towards the end of March following the completion of the second phase of the Holme Street works and will take approximately 3-4 weeks.

The works comprise of the diversions of a combined sewer and a water main to allow space to install the new chambers for the flood risk management scheme. Due to the location of these assets, an area of Chapel Street will need to be closed to vehicles. We will endeavour to maintain access to all businesses.

Indicative map of traffic management arrangements for the UU works in Chapel Street:



What disruption can you expect?

Due to the traffic management required to undertake the works, several car parking spaces will be out of use for the duration of these works on both Holme Street and Chapel Street.

To safeguard both the public and construction teams, it is necessary to have traffic management plans in place. To maintain traffic flow around Appleby, we will implement specific plans for different construction activities and minimise inconvenience where possible.

How to stay updated & contact us:

- You can find more information on our website: www.thefloodhub.co.uk/appleby
- If you have further queries, please email us at: ApplebyFRMS@environment-agency.gov.uk

Useful contact numbers:

Customer Service 03706 506 506

Floodline 03459 881 188

Incident Hotline 0800 80 70 60

As work on the Flood Scheme progresses, we will continue to provide you with updates.

Kind Regards,

Ross McKeown
Project Manager

Programme & Contract Management (PCM)
Environment Agency